

Summary of the Day and Evening Opportunities Service Specification –

Ealing is changing the way it commissions day and evening opportunities for adults.

Ealing wants to work with providers of Day and Evening Opportunities which will work with individuals and their families, carers, friends and supporters to maximise their experiences and abilities to live their lives as they wish. This may be through getting a job, entering training or education, accessing health services, leisure opportunities, and socialising. This will be different for each person and the opportunities will need to be personalised to fit needs.

The proposed service aims to:

- Provide a range of Day and Evening Opportunities
- Provide day and evening opportunities in either building-based or community-based settings
- Provide opportunities for Adults aged 18+ from the following groups of customer base; Learning Disabilities, Autism, Older People, Physical Disabilities, Sensory Impairments and Mental Health
- Provide sufficiency of supply to meet the Councils day/evening opportunities needs
- Prevent delaying, and reduce the need for more intensive care and support services
- Promote diversity in the provision of care services available in the borough
- Support people to have **meaningful lives** with long term **aspirations**
- Support the **community** to ensure it's accessible for everyone
- Provide periods of **respite** for carers
- Provide more of a **personalised** offer
- Promote connection with others and reducing social isolation
- Provide more of an outcome focussed service

The placements will be made via a Dynamic Purchasing System (DPS), which will be known as “**Day/Evening Opportunities**”

The Authorised Officer for this Service in the Council is the Commissioner for the primary need of the customer (i.e. Learning Disabilities, Autism or Older Adults Commissioner).

The Day and Evening Opportunities framework will be split into areas. Providers may apply for one or both:

Option 1 - Building/Centre Based Services

The service will operate from a designated building or hub to deliver activities and sessions to service users. The service will be expected to be accessible and available to all residents of London Borough of Ealing who have Learning Disabilities, Autism, Older People, Physical Disabilities, Sensory Impairments or Mental Health needs. Providers will be required to indicate which client groups their service/s provider for. We encourage provision of opportunities for the above client groups at weekends and evenings. It is anticipated that the service(s) will be located/delivered in the London Borough of Ealing or one of the boroughs located in North West London. Where a fixed building base is provided, it/they will be of sufficient and flexible size to accommodate the number of people using the facility, having quiet space for people who wish to take a break and will be able to meet the needs of the Customer as identified within the care and support plan. The provider will ensure that bases are maintained in good order and have suitable facilities / equipment to meet the assessed needs of people accessing the service. Bases will meet the Equalities Act requirements and all requirements of legislation in respect of Health and Safety, Fire Precautions and Environmental Health will be satisfied.

Option 2 - Community Based or On-line Services,

As opposed to being based from one centre, these services will be peripatetic, and use community resources around the Borough of Ealing and other services in London. We expect providers to outline their hours of service as part of their service description. Ideally, we would expect some provision at weekends and evenings. Activities or Sessions will be planned and decided upon in conjunction with the client/s as a means of meeting their planned outcomes. It is anticipated that the service(s) will be located/delivered from within and around the London Borough of Ealing, or within London; ideally utilising community assets and resources within Ealing. Services in Option 2 are expected to promote access within the wider community. This will involve sourcing appropriate settings for people who use the service based on needs and aspirations, risk assessment; while also supporting or facilitating community venues to be inclusive.

The council is encouraging providers to adopt systems to accommodate direct payments systems as this will be default method for day and evening services.